



R3 Services - It's Good Business

Rich Lambird, Business Services Manager

Since 2011, R3 has been supporting local businesses and governments with reliable e-recycling, information destruction, and full cycle document, data, and image capture solutions. In 2017, we saw this business continue to grow and develop. During the past year, we added three



new government customers and nine new commercial customers. As a result of this growth, we are seeing a more consistent flow of business, averaging 55 pick ups of materials each month. We currently have around eight individuals working on our de-manufacturing team, with additional staff dedicated to pick ups and deliveries.

Overall, R3 has been a good business venture for New Horizons. It provides rewarding job opportunities for disabled individuals, as well a reliable source of income to help support our mission.

Achieving Goals; One Person at a Time!

Ed Wainwright, Manager, Personal Supports and Community Learning Services

Ed Berry has been a client of New Horizons for over 12 years, most recently as a Personal Supports client. Since 2011, Rebekah Woodfolk (Ed's direct support staff person) has been by Ed's side, helping him to grow and achieve his goals. In 2013, when Ed's mom passed away, Ed entered into a deep depression; only communicating with Rebekah. Through her caring outreach and gentle nudging, Ed went



from being mostly reclusive to having his own place and working two to three days a week.

"It means a lot to me to see everything he has gone through and how he is still trying to make it on his own," said Rebekah. "Ed has been living independently now for six years. He has learned to manage his money, pays his bills on time, and cook his own meals."

A Look at the Transportation Department

Greg Johnson, Manager of Transportation

The Transportation Department strives to provide exceptional service to our individuals. Every day our employees work hard to overcome a variety of obstacles, including unusual weather and traffic. These skills along with other qualities, such as respect, attentiveness, and compassion, allow our drivers to ensure the safety of all individuals while in the driver's care.



The safety of our individuals will always be our number one priority. To help ensure their safety, we conduct daily inspections of both the interior and the exterior of our vehicles. We also have connected with a superb vehicle maintenance team for any repairs needed.

Within the past year, the Department of Disabilities Administration in Maryland has released a new mandate, requiring individuals to be more actively included in the community. This means that going forward, individuals will spend more time in the community and less time at New Horizons. As we work toward full implementation of this change, the Transportation Department will be impacted. We will keep you updated as we move closer to the start date.

Finally, in order to improve communication and provide timely

pickups, it is helpful when we know that your loved one is not coming in. Please contact us at (240) 882-5636 and feel free to leave a message if you're not able to get through.

Save the Date!



A Fairway to Help!

MAY 7, 2018



The **8th Annual "A Fairway to Help"** golf tournament will be held on **Monday, May 7, 2018** at Renditions Golf Course in Davidsonville, Maryland. We are hoping to make this year's event the most successful one yet and hope we can count on your support. We have a variety of sponsorship opportunities available or send

a foursome to play for a great cause. More information is available on our [website](#) or by contacting Hillary Theriault at 301.850.7335 or htheriault@nhssi.org

New Horizons is on Facebook!

Did you know that New Horizons has gone social? You can now find us on [Facebook](#) and [Twitter](#). Here we are sharing the latest information about New Horizons including individual success stories and important news, as well as information about closings and weather-related delays. Follow us today!



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